

### National Traffic Incident Response Awareness Week 2019

ALL PARTNERS WEBEX, AUGUST 20, 2019

## THANKS THANKS THANKS THANKS

WE THANK YOU FOR BEING HERE, BEING INVOLVED AND ENGAGED IN PROMOTING A TEAM EFFORT THAT INVOLVES EVERY SEGMENT OF OUR TRANSPORTATION COMMUNITY — EVERY SINGLE PERSON.

### PROGRESS UPDATE

- POSTER AND THEME EXPECTED TO BE APPROVED THIS WEEK
- PLANNING FOR A
  NOVEMBER 15 EVENT IN
  WASHINGTON, D.C.



### SAFETY IS A TEAM EFFORT Traffic Emergency Actions Matter

#### SHARING IN MONTHLY CALLS ANY IDEAS TO

- ✓ Promote across all communication channels
- ✓ Promote across all disciplines in our practice
- ✓ Promote public role in TIM safety

FUTURE CALLS: September 17, October 15

#### TIM Network has resources





New material (and some oldies, but goodies) are included in the Outreach tab on the Response Week page.



# The TIM Business Case

PAUL JODOIN, FEDERAL HIGHWAY ADMINISTRATION

### Talking TIM (Traffic Incident Management) Webinar Series (TIM)



Photo: National TIM Responder Training Program

Concepts for Traffic Incident Management

Paul Jodoin, FHWA TIM Program Manager

#### Traffic Incidents Impact...



#### **LIVES**



#### TIME



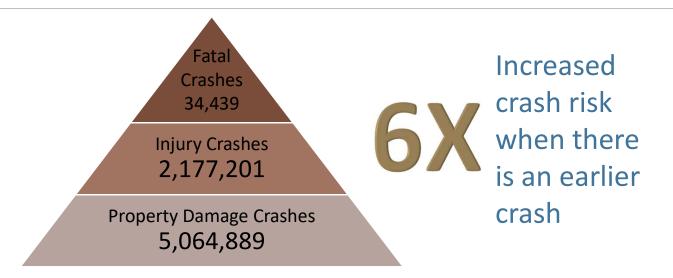
#### **MONEY**



- Deaths and Injuries.
- Responders Struck.
- Secondary Crashes.
- Motorists and others Involved.
- Delays.
- Travel Time Reliability. •
- Quality of Life.
- Congestion.
- Lost Productivity.
- Wasted Fuel.
- Air Quality.
- Freight and Commerce.

#### Traffic Incidents Impact...Lives





10,874

Drunk Driving Deaths in 2017

3,450

Distracted Driving Deaths in 2017

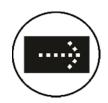
#### Traffic Incidents Impact...Lives



### Annual Line of Duty Deaths (LODD) DEATHS

- 2 Fire/EMS workers.
- 12 police officers.
- 13 tow operators.

Of the 136 worker fatalities in work zones in 2015, 24 were pedestrians struck by vehicles.



14 service patrol operators have been killed at incidents since 1999 (20 yrs.)

#### Traffic Incidents Impact...Time



Incidents Cause
About 25% of All
Congestion.

On average, Americans lost about 97 hours a year due to congestion, costing them nearly \$87 billion in 2018, an average of \$1,348 per driver.

The Texas Transportation Institute (TTI) estimates that between **53**% and **58**% of delay in urban areas is attributed to incidents.



Even a crash isolated to the shoulder reduces the roadway capacity by 17%.

#### Traffic Incidents Impact...Money



If averaged across the U.S. population, motor vehicle crashes cost nearly \$784 per person in 2010.



24 gallons of fuel for every driver annually, per a 2011 report

\$836 Billion
Total Estimated economic

damage associated with crashes in 2010.

#### 2016 Trucking Industry:

- 1.2 billion hours of delay or lost productivity associated with congestion.
- Equivalent of 425,000 commercial truck drivers sitting idle for an entire year!











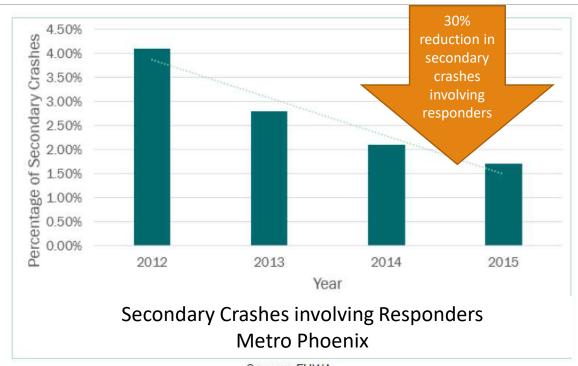
In surveys 78% of responder supervisors rated personnel who attended TIM training as "more safe" as a result.



Photo: Florida Highway Patrol

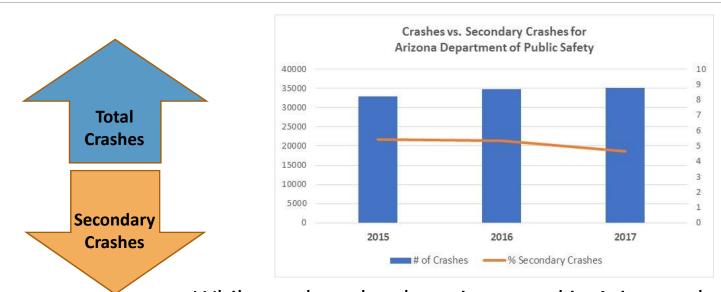
4 out of 5 Florida drivers "move over" for stopped responder vehicles according to observational surveys, attributed to active enforcement (20,000 citations annually).





Source: FHWA.





While total crashes have increased in Arizona, the number of secondary crashes has decreased due to TIM training and practices among responders.

Computer Aided Dispatch (CAD) integration has helped states like Minnesota and Florida detect, verify, and respond to incidents more quickly. More than 72% of Minnesota incidents and 42% of Florida crashes are attributed to State police CAD integration in Traffic Management Center (TMC) systems.



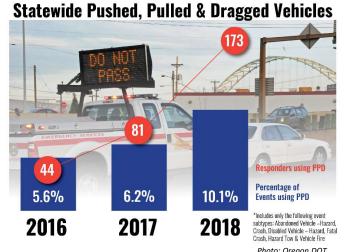
Photo: Enforcement Engineering, Inc



Photo: PRTHA

Many jurisdictions now use smart devices among safety service patrols to expedite incident detection and response. The Puerto Rico Highway Transportation Authority (PRTHA) is an example of the innovation.

Driver removal and authority removal TIM laws are enhanced by agency policies such as "Push, Pull, Drag, or Drive." Oregon experienced nearly a 4-fold increase in push, pull, or drag (PPD) events after they emphasized the concept in training.



\*Includes: abandoned vehicle - hazard, crash, disabled vehicle - hazard. fatal crash, hazard tow, and vehicle fire events

Clearance times reduced 35% when PPD used.



TIM training in Virginia reduced average RCT to 56 minutes, a 41-minute reduction from 2017 to 2018. Average incident clearance time (ICT) was reduced by 31%.



Photo: Enforcement Engineering, Inc.

When the Maryland's Coordinated Highways Action Response Team (CHART) is involved in incident response, average incident clearance time (ICT) are 31% shorter.



The Oro Valley, Arizona Police Department found that when officers became focused on TIM practices and time was tracked in Computer Aided Dispatch (CAD), RCT and ICT were reduced by 32% during the first 6 months of 2018.

	Before	After	Change
RCT	28	19	-32%
ICT	38	26	-32%



Photo: Enforcement Engineering, Inc.



With millions of traffic incidents annually in the U.S., saving just minutes on the scene aggregates to thousands of hours available for other types of work for police, fire, EMS (emergency medical services), transportation, and towing agencies.

From 2010 to 2011, the Arizona DPS effort to clear incidents using TIM has resulted in a **3% increase** in unobligated patrol time for **44,565 hours or about** 25 FTEs (full time equivalents)!







- Overall, the delay reduction due to CHART's services in 2017 was estimated at 38.62 million vehicle-hours, which equates to more than \$1.4 million in benefits (delay times, fuel consumptions, and emissions).
- Oregon's incident response program has reduced scene time in Portland by 30 seconds per incident, translating into delay savings that equate to the program cost.

#### Traffic Incident Management Typical benefits from TIM strategies

- Improved safety for responders and the traveling public.
- Reduced secondary crashes.
- Improved efficiency and mobility of the roadway system.
- Reduced economic impact due to the delay of commercial goods.
- Reduced environmental impacts and energy use (less air pollution and wasted fuel).
- Minimized delay of commercial goods.







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States roll call of plans

#### Please share your best

Chuck Yorks of Gannett Fleming and Tim Shareswell of TIM Network are collecting ideas.

Chuck will accept all emailed links, messages, photos, promotional examples at:

#### cyorks@gfnet.com

Our next webinar is Tuesday, September 17, 2 p.m. Eastern.

Any volunteers to present special material can contact Chuck.